The PREM questionnaire

The PREM questionnaire is comprised of 16 questions across five domains, each rated on a 5-point Likert scale ranging from 1 (strongly disagree) to 5 (strongly agree).

- Patients presented with a range of rheumatic conditions and included rheumatoid arthritis: SLE, rheumatoid arthritis (adult with juvenile idiopathic arthritis), gout, spondyloarthritis, psoriatic arthritis, and scleroderma
- The patients had a disease duration of 2 years
- The majority of patients had a disease duration of 2 years
- The PREM questionnaire was developed using the same eight domains

Results

- The PREM questionnaire was piloted across six UK sites (Bosworth et al. 2013) and was a valid instrument for measuring patient experience.
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Background

- To date, there have been no specific patient reported experience measures (PREMs) for rheumatology.
- A multidisciplinary group Commissioning for Quality in Rheumatology (CQIR) developed a PREM for RA in 2012.
- A series of focus groups were held with patients from the National Rheumatoid Arthritis Society (NRAS) to determine which elements of the patient experience were deemed most important.
- The PREM questionnaire was developed using the same eight domains.
- These results are consistent with those obtained for the RA-specific PREM (2007-8) and (2003-04), respectively (Bukhari et al. 2013).

Methods

- The RA PREM was modified to capture the experience of patients with other rheumatic conditions (including Sjögren’s syndrome, fibromyalgia, systemic lupus erythematosus, gout, polymyalgia rheumatica, (adults with) juvenile idiopathic arthritis, chronic back pain, catastrophism, inflammatory polyarthropathy, arthritis psoriatica, juvenile arthritis, and scleroderma) using the same eight domains.
- The PREM questionnaire was piloted across six UK sites (Bosworth et al. 2013) and was a valid instrument for measuring patient experience.

Conclusions

- The modified PREM was practical to administer in a general rheumatology setting and was able to reliably capture the patient experience in rheumatic conditions other than RA.
- Both the RA and the modified PREMs provide valid and valuable tools for measuring and monitoring patient experience in rheumatology and to drive improvements in patient experience of care.

References


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