

Rheumatology care: patient questionnaire

Section	Statement	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not applicable
1. Your needs and preferences	a) Whenever I attended a clinic, I felt that I was treated respectfully as an individual	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
	b) I was involved as much as I wanted to be in decisions about my treatment and care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
	c) My personal circumstances (see note 1 below) and preferences were taken into account when planning and deciding on my treatment and care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
	d) I was given information in a way that I could understand	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
	e) I was given enough information to help me make decisions about my treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
2. Co-ordination of care and communication	a) I was made aware that there is a team of health professionals (see note 2 below) looking after me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	b) When I needed help I was able to access different members of my health team	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	c) There is a member of my health team who can help me to see other specialists in the team if I need to	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	d) I feel that the people I see at the clinic are fully up to date with my current situation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
3. Information, education and self-care	a) I feel that I was given information at the time I needed it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
	b) I feel that I have a good understanding of the treatments I am on or being offered	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
	c) I have been told about patient organisations or groups that can help me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
	d) I have been offered an opportunity to attend a self-management programme suitable to my needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Note 1: Examples of 'personal circumstances' could be whether you work or have carer responsibilities. Note 2: The type of health professionals in the team will vary from region to region but should include a consultant, a nurse specialist, an occupational therapist and a physiotherapist, as well as access to a podiatrist.

Section	Statement	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not applicable
4. Daily living and physical comfort	a) I feel that my rheumatic condition is being controlled enough to let me get on with my daily life and usual activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
	b) If I have had a 'flare' (when my symptoms get much worse), I have been able to get help quickly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Emotional support	a) I feel able to approach a member of my health team to discuss any worries about my condition and my treatment or their effect on my life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
	b) I feel able to discuss personal or intimate issues about relationships with my health team if I want to	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
6. Family and friends	a) I feel able to take members of my family to outpatient appointments to become involved in decisions about my care if I want to	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
7. Access to care	a) At appointments, I feel that I have enough time with the healthcare professional to cover everything I want to discuss	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
	b) I have had clinic appointments cancelled unexpectedly	<input type="radio"/> Yes	<input type="radio"/> No				
	c) <i>If yes, how long have you had to wait for a new appointment?</i>	<input type="radio"/> <i>Up to 1 week</i>	<input type="radio"/> <i>1 to 3 weeks</i>	<input type="radio"/> <i>4 to 6 weeks</i>	<input type="radio"/> <i>7 to 12 weeks</i>	<input type="radio"/> <i>More than 12 weeks</i>	
	d) I have needed extra treatment or a change of treatment (between routine clinic appointments)	<input type="radio"/> Yes	<input type="radio"/> No				
	e) <i>If yes, how long did it take for this to happen?</i>	<input type="radio"/> <i>Up to 1 week</i>	<input type="radio"/> <i>1 to 3 weeks</i>	<input type="radio"/> <i>4 to 6 weeks</i>	<input type="radio"/> <i>7 to 12 weeks</i>	<input type="radio"/> <i>More than 12 weeks</i>	
8. Overall experience of care	a) Overall in the past year, I have had a good experience of care for my rheumatic condition	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	

Your rheumatic condition, the length of time you have had the condition, your age, sex and ethnic background may affect the kind of care you have experienced and affect your answers to the questions. To help us fully understand your answers, please fill in the section below.

9. What rheumatic condition(s) do you attend the rheumatology clinic for?

Rheumatoid arthritis <input type="radio"/>	Sjögren's syndrome <input type="radio"/>	Fibromyalgia <input type="radio"/>	SLE / lupus <input type="radio"/>	Adult with juvenile idiopathic arthritis <input type="radio"/>
Gout <input type="radio"/>	Polymyalgia rheumatic <input type="radio"/>	Chronic back pain <input type="radio"/>	Osteoarthritis <input type="radio"/>	Don't know <input type="radio"/>
Inflammatory polyarthritis <input type="radio"/>	Ankylosing spondylitis <input type="radio"/>	Psoriatic arthritis <input type="radio"/>	Scleroderma <input type="radio"/>	Other (please specify)

10. How long have you had this rheumatic condition?
 Less than 2 years Between 2 and 5 years Between 6 and 10 years More than 10 years

11. How old are you?

18 to 24 <input type="radio"/>	25 to 34 <input type="radio"/>	35 to 44 <input type="radio"/>	45 to 54 <input type="radio"/>	55 to 64 <input type="radio"/>	65 to 74 <input type="radio"/>	75 to 84 <input type="radio"/>	85 and over <input type="radio"/>
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12. Are you:
 male? female?

13. What is your ethnic group?

White <input type="radio"/> British, Irish, Other White background	Mixed <input type="radio"/> White and Black Caribbean, White and Black African, White and Asian, Other Mixed background	Asian or Asian British <input type="radio"/> Indian, Pakistani, Bangladeshi, Other Asian background	Black or Black British <input type="radio"/> Caribbean, African, Other Black background	Chinese or Other Ethnic Group <input type="radio"/> Chinese, Other ethnic group	Prefer not to say <input type="radio"/>
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